دائرة الموارد البشرية

Human Resources Department

Date:12/4/2025

CURRICULUM VITAE



Personal information

Faculty Member Name: Wasef Ibrahim Almajali

Academic Rank: Assistant professor

College: Business

Department: Business management

Nationality: Jordan Address: Amman/ Jordan Phone No: 0796560880 E-mail: W.almajali@aau.edu.jo

ACADEMIC QUALIFICATIONS

- Bachelor's Degree in Computer Information Systems, Mutah University, 2011
- Master's Degree in Business Administration, Mutah University, 2016
- PhD in Business Administration, Universiti Utara Malaysia, 2023

Total Quality Management, Knowledge Management, and Organizational Performance in Jordanian Telecommunications and IT Companies: The Mediating Role of Information Technology

ACADEMIC EXPERIENCE

- Duration: One semester
- University: Luminus University College
- Academic Rank: Lecturer
- Date of Rank Award:
- Awarding Institution:
- Faculty:
- Country: Jordan

Non-Academic Experience

- Duration: Five years
- Institution: Directorate of Education and Military Culture
- Department:
- Country: Jordan





دائرة الموارد البشرية

Human Resources Department

CERTIFICATIONS OR PROFESSIONAL REGISTRATIONS

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CURRENT MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

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HONORS AND AWARDS

None

SERVICE ACTIVITIES

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THE MOST IMPORTANT PUBLICATIONS IN LAST FIVE YEARS

- 1. The Impact of Digital Marketing on Building Consumer Confidence the Role Mediating of Information sharing and AI: An Empirical Study of the Telecommunications Sector in Jordan (2024)
- 2. How Does Digital Marketing Influence Consumer Behavior? Examining the Mediating Role of Digital Entrepreneurship in the Healthcare and Pharmaceuticals Sector (2024)
- 3. The mediating effect of TQM on the relationship between market orientation and organizational performance (2024)
- 4. Smart Logistics Services: How Artificial Intelligence Transforms Decision-Making(2024) From Insights to Impact: Business Intelligence's Influence on Jordan's Industrial Decision-Making(2024)
- **5.** Combination of Blockchain and Machine Learning for the Improvement of Decision Making and Secure Supply Chain Authentication Management(2024)

INSTITUTIONAL PROFESSIONAL DEVELOPMENT ACTIVITIES IN THE LAST FIVE YEARS

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RESEARCH LINK (Scopus and Google Scholar)

- https://www.scopus.com/authid/detail.uri?authorId=59232228000
- https://scholar.google.com/citations?user=Bt7ipV0AAAAJ&hl=ar

LANGUAGES

- Arabic
- English



